



# **New London Homeless Hospitality Center**

**Providing a place of safety and welcome,  
to our homeless neighbors**

## **The New London Homeless Hospitality Center (HHC) embraces a two-fold mission:**

First, our mission is to provide a place of safety and welcome to our adult homeless neighbors. We address this goal by providing overnight shelter and daytime access to a hospitality center.

Second, our mission is to assist our homeless guests move from homelessness to permanent housing. What every homeless person most needs is a permanent home. Through a staff located at our daytime hospitality center and by partnering with others, we seek to assist our guests to chart a path back to housing.

## **We seek to accomplish this mission by organizing our work around eight key objectives:**

- 1) Provide an overnight shelter where single adults experiencing homelessness can find a place of safety and hospitality.
- 2) Offer homeless individuals access to supports needed to make day-to-day life manageable including: a place to sit during the day, get mail, use phones, access shower, get financial help with transportation/laundry and get assistance in solving day-to-day problems with identification, scheduling appointments and finding resources.
- 3) Provide guests with income, or the ability to access supportive/subsidized housing, with intensive support in moving quickly to permanent housing.
- 4) Assist guests without income to increase so they can afford housing or help people find no-cost housing options.
- 5) Improve health status by assisting guests in accessing and effectively utilizing available community services to address health, mental health and substance abuse challenges.
- 6) Reduce the impact of homelessness on downtown businesses
- 7) Provide transitional housing and support services to eligible veterans
- 8) Provide overall management of HHC administrative and fiscal functions.